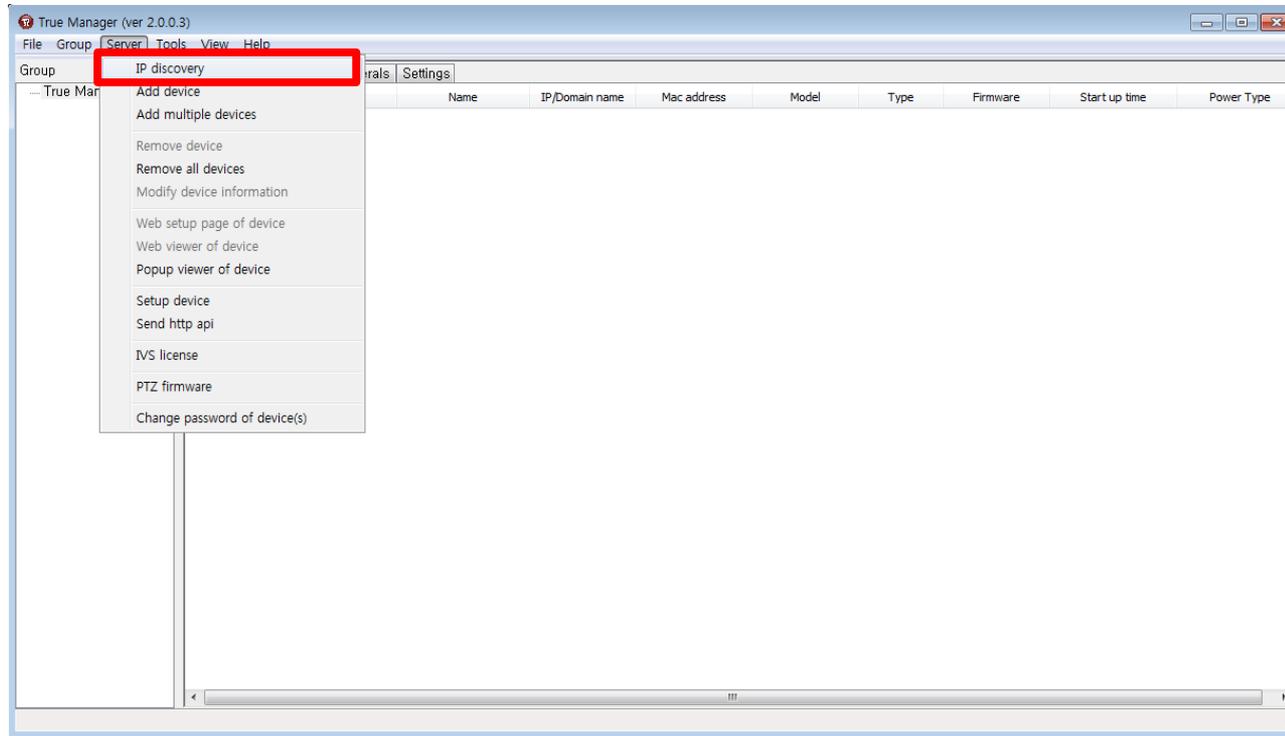


# How to reset Password

- How to get device\_key
- How to load reset\_key

## ➤ How to get device\_key



- server → IP discover
- 'IP discovery' will pop-up

## ➤ How to get device\_key

The screenshot shows the 'IP discovery' window in True Manager. The main table contains the following data:

IP address	Mac address	Base port	Http port	IP mode	Model	Firmware
192.168.141.111	00:1C:63:C2:24:8B	2222	8000	Fixed IP	TN-P5230W12R	V5.801B17_T100
192.168.143.130	00:1C:63:C2:23:FF	6001	6002	Fixed IP	TN-P5230W12R	V5.708R01_T100
192.168.144.155	00:1C:63:C2:05:8C	2222	80	Fixed IP	TN-P5230W22R	V5.712R01_T100
192.168.144.6	00:1C:63:AA:06:10	2222	80	Fixed IP	TCAM-4322 IR	V3.706Q01_T100
192.168.160.101	00:1C:63:AA:07:71	2222	80	Fixed IP	TN-B800	V7.607Q02_T100
192.168.160.102	00:1C:63:C2:56:BF	2222	80	Fixed IP	PCAM-TNB212C	V5.801B16_T931
192.168.160.103	00:1C:63:C4:01:8C	2222	80	Fixed IP	TN-P6230W12	V5.712R01_T100
192.168.160.104	00:1C:63:AA:07:D8	2222	80	Fixed IP	TCS-3000	V3.712B10_T100
192.168.160.106	00:1C:63:C2:46:84	2222	80	Fixed IP	TR-D2028R2	V5.712R01_T100
192.168.160.107	00:1C:63:C4:00:1E	2222	80	Fixed IP	TN-P6230W12	V5.701R02_T100
192.168.160.108	00:1C:63:AA:07:52	2222	80	Fixed IP	TN-B5002-C	V5.712R01_T100
192.168.160.110	00:1C:63:BB:19:C6	2222	80	Fixed IP	TCAM-4522 IR	V3.609R01_T100
192.168.160.111	00:1C:63:AA:07:66	2222	80	Fixed IP	TCS-3500	V4.712B01_T100
192.168.160.112	00:1C:63:C2:2C:D5	2222	80	Fixed IP	TN-B22032R-C	V5.609R01_T100
192.168.160.113	00:1C:63:B4:0C:7B	2222	80	Fixed IP	TCS-410	V3.710B03_T660
192.168.160.114	00:1C:63:C2:07:6E	2222	80	Fixed IP	TN-B2512K2R	V5.712R01_T100
192.168.160.119	00:1C:63:AA:07:19	2222	80	Fixed IP	TN-B25032R	V5.712R01_T100
192.168.160.120	00:1C:63:A7:1F:EB	2222	80	Fixed IP	TCS-300	V1.709R01_T100
192.168.160.130	00:1C:63:B3:3E:20	2222	80	Fixed IP	TCS-3000	V3.705B08_T100
192.168.160.131	00:1C:63:B3:3A:61	2222	80	Fixed IP	TCS-3000	V3.612B05_T100
192.168.160.165	00:1C:63:C2:57:61	2222	80	Fixed IP	PCAM-TNB212C	V5.801B16_T931
192.168.170.101	00:1C:63:C2:2D:18	2222	80	Fixed IP	TN-B22034R	V5.712B06_T100
192.168.170.103	00:1C:63:C2:00:AF	2222	80	Fixed IP	TN-B2212K4R	V5.801B06_T100
192.168.170.105	00:1C:63:C2:07:80	2222	80	Fixed IP	TN-B2212K2R	V5.801B06_T100
192.168.170.106	00:1C:63:AA:07:08	2222	80	Fixed IP	TCAM-4712HBR	V5.708112_T100
192.168.170.107	00:1C:63:C2:03:B4	2222	80	Fixed IP	TN-B22032R	V5.712R01_T100
192.168.170.109	00:1C:63:C2:24:6C	2222	80	Fixed IP	TN-P5236W12R	V5.701R02_T100
192.168.170.110	00:1C:63:C2:07:B5	2222	80	Fixed IP	TN-B2212K2R	V5.801B06_T100
192.168.170.112	00:1C:63:C2:0B:7B	2222	80	Fixed IP	TN-B2212K2R	V5.801B06_T100
192.168.170.152	00:1C:63:AA:07:FC	2222	80	Fixed IP	TN-P7236N15R	V9.801Q03_T100
192.168.170.202	00:1C:63:AA:07:FB	2222	80	Fixed IP	TN-P7236N15R	V9.801B13_T100

The 'Filter' panel on the right shows the following settings:

- Mode: None
- IP address: Mask (192.168.10.0)
- Mac address: Mask (00:1C:63:?:?:?)
- Option: Sorting option (IP address)
- Handling duplicate mac address: Notify once

The 'Reset password' button is highlighted with a red box.

- Select the unit and click 'Reset password'
- 'Reset password' will pop up

## ➤ How to get device\_key

The screenshot shows the True Manager IP discovery tool. A 'Reset password' dialog box is open, with the 'Get key' button highlighted in red. The dialog box has two sections: 'Export a device key' and 'Reset password'. The 'Export a device key' section shows 'State: Ready...' and a 'Get key' button. The 'Reset password' section shows 'State: Ready...', a 'Reset key:' input field, and 'Load reset key' and 'Reset password' buttons. The background shows a list of discovered devices with columns for IP address, MAC address, and device name. The status bar at the bottom indicates '33 device(s) found'.

IP address	MAC address	Device name
192.168.160.114	00:1C:63:C2:07:BE	TN-B2512K2R
192.168.160.119	00:1C:63:AA:07:19	TN-B25032R
192.168.160.120	00:1C:63:A7:1F:EB	TCS-300
192.168.160.130	00:1C:63:B3:3E:20	TCS-3000
192.168.160.131	00:1C:63:B3:3A:61	TCS-3000
192.168.160.165	00:1C:63:C2:57:61	PCAM-TNB212C
192.168.170.101	00:1C:63:C2:2D:18	TN-B22034R
192.168.170.103	00:1C:63:C2:00:AF	TN-B2212K4R
192.168.170.105	00:1C:63:C2:07:80	TN-B2212K2R
192.168.170.106	00:1C:63:AA:07:08	TCAM-4712HBR
192.168.170.107	00:1C:63:C2:03:B4	TN-B22032R
192.168.170.109	00:1C:63:C2:24:6C	TN-P5236W12R
192.168.170.110	00:1C:63:C2:07:B5	TN-B2212K2R
192.168.170.112	00:1C:63:C2:0B:7B	TN-B2212K2R
192.168.170.152	00:1C:63:AA:07:FC	TN-P7236N15R
192.168.170.202	00:1C:63:AA:07:FB	TN-P7236N15R

- Click Get key
- Save file will be activated

## ➤ How to get device\_key

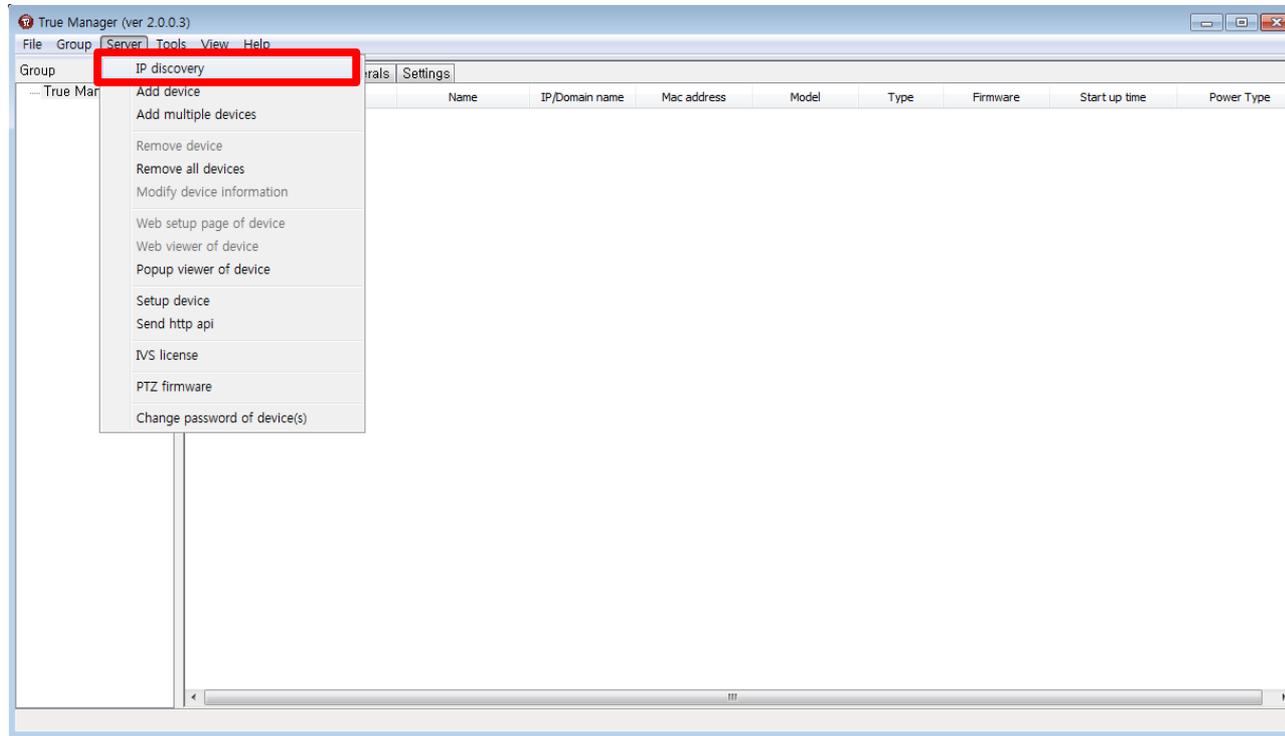
The screenshot shows the True Manager IP discovery interface. A 'Reset password' dialog box is open, displaying the following information:

- Export a device key**
  - State: Succeeded to get a key.
  - Buttons: Get key, Save file (highlighted with a red box).
- Reset password**
  - State: Ready...
  - Reset key: [Input field]
  - Buttons: Load reset key, Reset password.

The background shows a table of discovered devices with columns for IP address, MAC address, and device name. The status bar at the bottom indicates '33 device(s) found'.

- Click Save file
- Save the file
- File format is device key(\*.tck) and send the device key file to us via email.

## ➤ How to load reset\_key



- server → IP discover
- 'IP discovery' will pop-up

## ➤ How to load reset\_key

The screenshot shows the True Manager IP discovery interface. A table of discovered devices is displayed, with the first row highlighted in red. The table has the following columns: IP address, Mac address, Base port, Http port, IP mode, Model, and Firmware.

IP address	Mac address	Base port	Http port	IP mode	Model	Firmware
192.168.141.111	00:1C:63:C2:24:8B	2222	8000	Fixed IP	TN-P5230W12R	V5.801B17_T100
192.168.143.130	00:1C:63:C2:23:FF	6001	6002	Fixed IP	TN-P5230W12R	V5.708R01_T100
192.168.144.155	00:1C:63:C2:05:8C	2222	80	Fixed IP	TN-P5230W22R	V5.712R01_T100
192.168.144.6	00:1C:63:AA:06:10	2222	80	Fixed IP	TCAM-4322 IR	V3.706Q01_T100
192.168.160.101	00:1C:63:AA:07:71	2222	80	Fixed IP	TN-B800	V7.607Q02_T100
192.168.160.102	00:1C:63:C2:56:BF	2222	80	Fixed IP	PCAM-TNB212C	V5.801B16_T931
192.168.160.103	00:1C:63:C4:01:8C	2222	80	Fixed IP	TN-P6230W12	V5.712R01_T100
192.168.160.104	00:1C:63:AA:07:D8	2222	80	Fixed IP	TCS-3000	V3.712B10_T100
192.168.160.106	00:1C:63:C2:46:84	2222	80	Fixed IP	TR-D2028R2	V5.712R01_T100
192.168.160.107	00:1C:63:C4:00:1E	2222	80	Fixed IP	TN-P6230W12	V5.701R02_T100
192.168.160.108	00:1C:63:AA:07:52	2222	80	Fixed IP	TN-B5002-C	V5.712R01_T100
192.168.160.110	00:1C:63:BB:19:C6	2222	80	Fixed IP	TCAM-4522 IR	V3.609R01_T100
192.168.160.111	00:1C:63:AA:07:66	2222	80	Fixed IP	TCS-3500	V4.712B01_T100
192.168.160.112	00:1C:63:C2:2C:D5	2222	80	Fixed IP	TN-B22032R-C	V5.609R01_T100
192.168.160.113	00:1C:63:B4:0C:7B	2222	80	Fixed IP	TCS-410	V3.710B03_T660
192.168.160.114	00:1C:63:C2:07:6E	2222	80	Fixed IP	TN-B2512K2R	V5.712R01_T100
192.168.160.119	00:1C:63:AA:07:19	2222	80	Fixed IP	TN-B25032R	V5.712R01_T100
192.168.160.120	00:1C:63:A7:1F:EB	2222	80	Fixed IP	TCS-300	V1.709R01_T100
192.168.160.130	00:1C:63:B3:3E:20	2222	80	Fixed IP	TCS-3000	V3.705B08_T100
192.168.160.131	00:1C:63:B3:3A:61	2222	80	Fixed IP	TCS-3000	V3.612B05_T100
192.168.160.165	00:1C:63:C2:57:61	2222	80	Fixed IP	PCAM-TNB212C	V5.801B16_T931
192.168.170.101	00:1C:63:C2:2D:18	2222	80	Fixed IP	TN-B22034R	V5.712B06_T100
192.168.170.103	00:1C:63:C2:00:AF	2222	80	Fixed IP	TN-B2212K4R	V5.801B06_T100
192.168.170.105	00:1C:63:C2:07:80	2222	80	Fixed IP	TN-B2212K2R	V5.801B06_T100
192.168.170.106	00:1C:63:AA:07:08	2222	80	Fixed IP	TCAM-4712HBR	V5.70812_T100
192.168.170.107	00:1C:63:C2:03:B4	2222	80	Fixed IP	TN-B22032R	V5.712R01_T100
192.168.170.109	00:1C:63:C2:24:6C	2222	80	Fixed IP	TN-P5236W12R	V5.701R02_T100
192.168.170.110	00:1C:63:C2:07:B5	2222	80	Fixed IP	TN-B2212K2R	V5.801B06_T100
192.168.170.112	00:1C:63:C2:0B:7B	2222	80	Fixed IP	TN-B2212K2R	V5.801B06_T100
192.168.170.152	00:1C:63:AA:07:FC	2222	80	Fixed IP	TN-P7236N15R	V9.801Q03_T100
192.168.170.202	00:1C:63:AA:07:FB	2222	80	Fixed IP	TN-P7236N15R	V9.801B13_T100

On the right side of the interface, there are filter and option settings. The 'Reset password' button is highlighted in red.

Time out :  33 device(s) found

- Select the unit and click 'Reset password'
- 'Reset password' will pop up

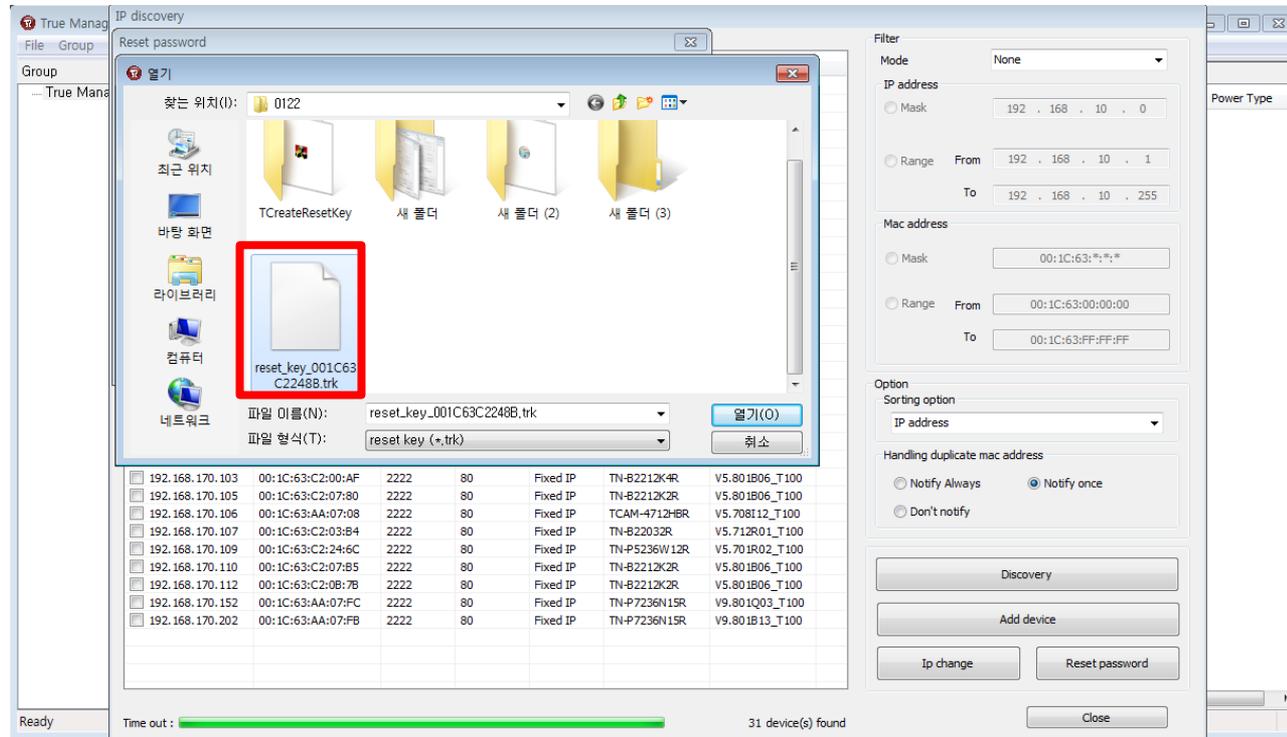
## ➤ How to load reset\_key

The screenshot shows the True Manager IP discovery tool interface. A 'Reset password' dialog box is open, displaying the 'Load reset key' button highlighted with a red rectangle. The background shows a table of discovered devices with columns for IP address, MAC address, and device name.

IP address	MAC address	Device Name
192.168.160.114	00:1C:63:C2:07:BE	TN-B2512K2R
192.168.160.119	00:1C:63:AA:07:19	TN-B25032R
192.168.160.120	00:1C:63:A7:1F:EB	TCS-300
192.168.160.130	00:1C:63:B3:3E:20	TCS-3000
192.168.160.131	00:1C:63:B3:3A:61	TCS-3000
192.168.160.165	00:1C:63:C2:57:61	PCAM-TNB212C
192.168.170.101	00:1C:63:C2:2D:18	TN-B22034R
192.168.170.103	00:1C:63:C2:00:AF	TN-B2212K4R
192.168.170.105	00:1C:63:C2:07:80	TN-B2212K2R
192.168.170.106	00:1C:63:AA:07:08	TCAM-4712HBR
192.168.170.107	00:1C:63:C2:03:B4	TN-B22032R
192.168.170.109	00:1C:63:C2:24:6C	TN-P5236W12R
192.168.170.110	00:1C:63:C2:07:B5	TN-B2212K2R
192.168.170.112	00:1C:63:C2:0B:7B	TN-B2212K2R
192.168.170.152	00:1C:63:AA:07:FC	TN-P7236N15R
192.168.170.202	00:1C:63:AA:07:FB	TN-P7236N15R

- Click Load reset key

## ➤ How to load reset\_key



- Select the file and open
- File format is reset key(\*.trk)

## ➤ How to load reset\_key

The screenshot shows the True Manager IP discovery interface. A 'Reset password' dialog box is open, displaying the following information:

- Export a device key: State: Ready... Buttons: Get key, Save file
- Reset password: State: Ready... Reset key: uen9v5X4nUOH4sKhJW7FnVs7v13ZPVTnJyBfxcix3Rs= Buttons: Load reset key, **Reset password** (highlighted with a red box), Close

The background table lists discovered devices with columns for IP, MAC, and Firmware. A 'Filter' panel on the right allows for IP and MAC address filtering. At the bottom, there are buttons for 'Discovery', 'Add device', 'Ip change', 'Reset password', and 'Close'. A status bar at the bottom indicates '31 device(s) found'.

- Reset key : (Ex. uen9v5X4nUOH4sKhJW7FnVs7v13ZPVTnJyBfxcix3Rs= )
- Reset password Click
- Password reset is done.
- Default ID/PW: admin / 1234